

PLEASE CIRCLE THE CORRECT ANSWER

1. What strategies can nurses advocate to demonstrate an inclusive environment?

Select all that apply

- a) Ask the patient how they would like to be addressed.
- b) Check the ID for the patient's gender.
- c) Include personal pronouns when introducing yourself to the patient.
- d) Show respect by using Mr. Mrs. or Ms. for all patients.

2. What is the purpose of the Sexual & Gender Minority Research Office at the NIH?

- a) Advocate for changes in healthcare access and care for the SGM community.
- b) Coordinate research activities related to the SGM community.
- c) Expand opportunities for the SGM community.
- d) Promote diversity at the NIH.

3. According to the ANA code of ethics Provision 1 and Provision 3, what are the responsibilities of nurses caring for SGM/LGBTQ patients?

Select all that apply

- a) Examine personal bias that impacts care
- b) Practice with compassion
- c) Protect the rights of the patient
- d) Respect the unique attributes of every person

4. What facilitates the provision of culturally sensitive care to the SGM/LGBTQ community?

- a) Cultural humility
- b) Ethical standards
- c) Cultural knowledge
- d) Institutional policies

5. What are the four basic components of SOGI?

- a) anatomy, identity, expression, attraction
- b) sexual orientation, gender identity, gender expression, sexual anatomy
- c) attraction, sexuality, emotions, gender
- d) gender orientation, sexual expression, gender anatomy, sexual identity

6. What would the nurse select on the admission assessment form when the patient states that they do not identify solely with the traditional male/female category?

- a) Cisgender
- b) Gender Fluid
- c) Misgendered
- d) Nonbinary

7. Use of the pronoun he or she is common language, so what should the nurse do when they inadvertently use misgendered language when discussing a patient?

Select all that apply

- a) Consider how to incorporate gender neutral language.
- b) Ignore the minor error.
- c) Recognize mistakes happen and apologize.

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- d) Request not to care for the patient.
8. What does the minority stress model explain?
- a) Health disparities are associated low socioeconomic status.
 - b) Recognizing minor stress will decrease the occurrence of major stress.
 - c) SGM/LGBTQ communities have minor as well as major stressful events.
 - d) Stigma, prejudice and discrimination lead to poorer health outcomes.
9. Your healthcare organization has requested that you join a committee to address complaints that the organization is insensitive to the SGM/LGBTQ community. What suggestions could you make to facilitate the creation of a more inclusive environment? *Select all that apply*
- a) Complete an environmental scan.
 - b) Establish an Employee Resource Group or Advisory Council.
 - c) Evaluate policies for potential bias. Match Term/Acronym with its
 - d) Utilize resources from the HRC to develop best practices.

PLEASE COMPLETE THE FOLLOWING FORM COMPLETELY

(Please PRINT clearly)

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PHONE			
EMAIL ADDRESS (required to receive CE certificate) If you do not have an email please enclose a SASE to receive certificate.			

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Evaluation

To what extent did completing this self-study allow you to achieve the outcome below: Use the scale above to respond.

After reading the article, I have increased knowledge of how nurses can build a safe, caring and inclusive healthcare environment for the SGM/LGBTQ community.

Strongly Agree (5)

Strongly Disagree (1)

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5 4 3 2 1

How many minutes did it take you to read and complete this program? _____

Suggestions for improvement? Future topics? _____

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