

#2020-0353 Bedside Report and its Effects on Patients and Nurses: A Quality Improvement Project

POST TEST AND EVALUATION

PLEASE CIRCLE THE CORRECT ANSWER

1. Bedside report improves patient safety and satisfaction. True or False
2. Bedside report can have an effect on HCAHPS scores. True or False
3. Communication between staff and patients can improve outcome measures, such as patient falls and medication errors. True or False
4. According to _____, improving staff communication is a national patient safety goal.
 - A. Joint Commission
 - B. Healthcare Facilities Accreditation Program (HFAP)
 - C. American Association of Colleges of Nursing
5. Lewin's Theory of Change has these stages:
 - A. Freezing, Moving
 - B. Unfreezing, Freezing
 - C. Unfreezing, Moving, Refreezing
6. The I-SHAPED acronym stands for introduce, situation, history, assessment, plan, error prevention, and done. True or False
7. The intended outcome of the project was to:
 - A. Standardize the practice of bedside report hospital-wide
 - B. Improve medication teaching
 - C. Improve discharge teaching
8. Improving patient safety and quality outcomes are a top priority for healthcare organizations. True or False
9. There is a direct correlation between HCAHPS scores and quality outcomes. True or False
10. Lewin's Theory of Change as a framework improve:
 - A. Consistency of handoff process
 - B. Encouraged patient centered care
 - C. Enhanced communication between RNs and patients
 - D. All the above

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PLEASE COMPLETE THE FOLLOWING FORM COMPLETELY

(Please PRINT clearly)

NAME			
ADDRESS			
CITY			
STATE		ZIP CODE	
PHONE			
EMAIL ADDRESS (required to receive CE certificate) If you do not have an email, please enclose a SASE to receive certificate.			

	ANA-ILLINOIS MEMBER \$8	ANA-ILLINOIS ID#
	NON-MEMBER \$15	

Evaluation

To what extent did completing this self-study allow you to achieve the outcome below:

After reading the article, I am able to discuss the outcomes of a quality improvement project related to bedside reporting.

Strongly Agree (5)

Strongly Disagree (1)

5

4

3

2

1

How many minutes did it take you to read and complete this program?

Suggestions for improvement? Future topics?

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